

# Privacy Policy

This Privacy Policy contains information about how we process your personal data.

## Key Concepts

1. Key Concepts
2. Marine Control Services AS is the Personal Data Controller
3. What type of data do we collect?
4. Data from other sources
5. How do we use the data?
6. Consent to mail correspondence, direct marketing and continued communication
7. For how long is the data kept?
8. Who can access the data?
9. We share certain data within the context of third party cooperation
10. Where is the data stored?
11. You are entitled to know what data we have about you
12. Contact details to Marine Control Services AS

## 1. Key Concepts

Personal data is information that can be used independently, or together with other information, to identify, localize or contact an individual. Examples of personal data include name, phone number and e-mail address.

Processing of personal data includes all type of personal data handling, e.g.: collection, analysis, registration and storing.

The Personal Data Controller determines the purpose of the processing of personal data and decides what personal data will be requested. The Personal Data Controller has the ultimate responsibility for your personal data being processed in accordance with applicable data protection laws.

## 2. Marine Control Services AS is the Personal Data Controller

Marine Control Services AS is the Personal Data Controller and responsible for the processing of your personal data.

## 3. What type of data do we collect?

When you register with us via a form or by using our chat function, by visiting our homepage or by having a personal meeting, you may be requested to submit information. Depending on the circumstance, we may ask you for the following personal data:

- Name
- Email address
- Phone number
- The company you work for
- Job title
- The industry you work in
- Your company's webpage
- Other information, such as questions or form responses
- Technical data: the URL through which you access our web pages, your IP address and user behaviour, the web browser used, language and information relating to identification and operating system.

## **4. Data from other sources**

Once you give consent to our processing of your personal data, you also agree that we may register other information about you that you have previously provided in other contexts. Based on publicly available information, we may also add to your registered data, information about industry and additional contact details. If you are a customer with us, we may complete your data with additional contact details related to current customer relationships

## **5. How do we use the data?**

The data you have submitted is used for the following purposes:

- Sales and marketing activities, such as direct mail or phone marketing
- Customer care and making available information relating to our products
- To obtain statistics and information regarding user behaviour, to improve our home page and the corresponding user experience
- To enable us to provide you with a better personal experience and to provide product offers and other content that may interest you
- We ask for your contact information to:
  - Respond to inquiries
  - Mail out requested materials, or otherwise fulfil what we undertook in return for you submitting your information
  - Create and maintain a sales dialogue
  - Send information that may be of interest to you
  - Add you to mailing lists for news and other content you have chosen to receive

## **6. Consent to mail correspondence, direct marketing and continued communication**

By agreeing to our processing of your personal data for the purposes stated above, you agree:

- that we process your personal data in accordance with this Privacy Policy
- that we may send direct marketing material regarding our products to you via email
- that we contact you via email or by phone
- to subscribe to the type of mailings you have chosen yourself and accepted. You can update your subscription settings and unsubscribe to further mailing by following the link at the bottom of all our mailings, [click here](#), or by contacting us directly.

## **7. For how long is the data kept?**

In the event that you are employed by a company that is a customer of ours, we process your data in the context of customer care. For active customer relationships, we process your data until (1) you have terminated your employment with the company, or (2) the company no longer have an active customer relationship with us. Once a customer relationship has ceased, the storing and processing of your data will be handled according to the terms as described in the two paragraphs above. If you terminate your employment with the company, you are responsible for notifying us at the specified contact details, and we will clear your data.

## **8. Who can access the data?**

Submitted data is available to a limited number of people within the company who work in the marketing, customer support and sales department.

## **9. Data within the context of third party cooperation**

We do not sell your personal data to any third party. In the event there is an ongoing sales or customer dialog between you, us and any of our business partners, we may share the following data about you:

- Name
- Email address
- Phone number
- The company you are working for
- 

If we have registered your personal data in connection with an event we have conducted together with an external party, we may pass over the same category of personal data as stated above, as well as any potential responses to additional form questions and extended responses.

## **10. Where is the data stored?**

The data is stored on behalf of Marine Control Services AS in the Visma Mamut CRM system. Visma Mamut's physical server is in Norway.

## **11. You are entitled to know what data we have about you**

The new data protection regulation comes into force on July 20, 2018. You are then entitled to receive a registry extract on the data we have about you. You may also request us to correct incorrect data or delete data about you. You are also entitled to withdraw your consent to our processing of your personal data. If you withdraw your consent, we will delete all data we have about you. Please note that deletion of your personal data stored by us may affect the delivery of information in the context of a customer relationship, as well as potentially affect any ongoing dialogues.

If you wish to withdraw your consent, or request a registry extract, correction or deletion, please submit your request using e-mail [post@mcs.no](mailto:post@mcs.no).

## **12. Contact details to Marine Control Services AS**

Marine Control Services AS is the Personal Data Controller and responsible for the processing of your personal data. If you have questions regarding our processing or wish to get in touch with us to exercise your rights, please find our contact details below:

Marine Control Services AS  
Øvre Eikervei 83  
3048 Drammen, Norway  
Phone number: +47 32 89 61 10  
Corporate Identity Number: 984 080 964  
E-mail address: [post@mcs.no](mailto:post@mcs.no)